



A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | SEPTEMBER 2015

LEAVING SAFER THAN WHEN YOU ARRIVED



Willem van Wijngaarden, Project Manager

"I have been working in the UK since 2010, mainly in short-term maintenance work. That means you're always working with other people, often with Boskalis ships, but also with third parties. The preparation for a piece of work goes well: we agree on the risks and what to watch out for. But what is often missing is an evaluation afterward. Everyone is in a rush to get away after a job: on vacation or onto the next project. That's unfortunate, because you never discuss whether the measures you took were effective. Obviously, we draw up a final report with

facts and figures, but unless crazy things have happened, you don't fill in anything about safety. That's a shame. It slips through your fingers like sand.

I know that a final evaluation (or a 'close-out meeting' with lessons learned is increasingly common in large projects. I would advocate doing this more often for small projects, too: was our safety approach successful? Sharing experiences is a good way to move forward together and that's what we want after all: leaving safer than we arrived."

SHARING KNOWLEDGE AT THE SHE-Q MEETING

What about an app* to report unsafe situations? This is already happening at Boskalis Netherlands. These are the kinds of innovations that are shared at the semi-annual 'Open the Books' meeting, where European SHE-Q Managers meet and talk about the latest developments. Finland was the host in June.

The meeting started with a presentation of figures and trends. Ruud de Craen, SHE-Q Europe Manager: "Since 2011, the number of accidents involving LTIF has reduced by 80%. It is noticeable that many accidents and near misses happen because third parties are present in the work area, such as fishermen and hikers. This is valuable project management

information." That's why standardizing systems is a common goal of the SHE-Q Managers. Ruud: "I still can't analyze the SHOC cards we receive because everybody records the information differently. Now we've agreed that we're all going to do it the same way from 2016. That will enable us to get more information out of this aspect well."

LEARN FROM EACH OTHER

Eetu Pajala, SHE-Q Manager Terramare: "We learn from each other. We ran into the problem that we had no overview of who needed what training. We have learned from colleagues how we can incorporate that information into a clear insightful matrix." This is how 'Open the books' fits in with the NINA culture: be vulnerable and open for help and advice.

**We have also developed similar apps on several other projects. Corporate SHE-Q is following these developments and is exploring the possibilities for the organization as a whole.*



Participants of the "Open the books" meeting in Helsinki: first row from left to right: Henrik Holmberg, Eetu Palaja. second row from left to right: Jeroen van der Klooster, Andreas Jeron, Nina Kessili, Rianne Westerveld, Neil Martin, Ruud de Craen.